

# Bereavement Training for a Compassionate Workplace

## Compassionate workplaces start with confident conversations

Evidence-based, CPD-accredited training from the NBS builds your team's understanding, compassion and practical communication skills to help them confidently support colleagues, clients and service users affected by bereavement.

### Core training: Increasing Awareness of Bereavement, Grief & Loss

This CPD-accredited session explores the emotional, physiological and practical impact of grief, helping participants to feel more confident in navigating sensitive conversations.

- 3-hour workshop
- Delivered in-person or virtually
- Maximum 20 participants to allow discussion & interaction

#### Participants will:

- ✓ Build understanding of the psychological impact of bereavement, grief & loss
- ✓ Gain confidence in communicating with & supporting bereaved people
- ✓ Develop awareness of the role of faith, culture & community in death & mourning traditions
- ✓ Recognise the importance of resilience, wellbeing & self-care when supporting others

## Book today & tailor a workshop for your organisation

**CALL 0800 024 6121**

Email [info@thenbs.org](mailto:info@thenbs.org) or visit [thenbs.org](https://thenbs.org)

- CPD-accredited
- Tailored to you
- Delivered by experts

Navigating Bereavement 



## Sector-specific training

Tailored modules to meet your organisation's unique challenges.

### Financial Services

- Support bereaved clients with empathy & professionalism
- Reduce risk of exploitation & improve client retention
- Strengthen brand trust with vulnerable customers

### Health & Social Care

- Enhance compassionate care & clinical communication
- Address bereavement-related mental health challenges
- Reduce staff burnout & promote wellbeing

### People Partners & Leaders

- Promote a grief-aware workplace culture
- Support return-to-work after bereavement
- Mitigate risk & strengthen leadership capacity

### Charity Professionals

- Support bereaved donors & service users
- Retain volunteers during grief
- Prevent compassion fatigue & build resilient teams

### Mental Health First Aiders

- Spot signs of grief & guide toward support
- Create psychologically safe spaces
- Promote self-care within the MHFA team

## Training topics & content may include:

- Supporting bereaved employees in the workplace
- Talking to bereaved clients & customers
- Understanding cultural & religious death traditions
- Handling death administration with empathy
- Improving resources, policies & procedures
- Linking bereavement support with EDI goals
- Return-to-work conversations following a death

# A trusted partner to world-leading organisations

Join the leading organisations across financial services, healthcare, and the public sector who trust the NBS to transform their approach to death administration and vulnerability.



*“Training was delivered with great care, empathy, and sensitivity, creating a safe and supportive environment for everyone involved.”*

Laura Sheil  
People Partner, Travel Counsellors